



致：高主教書院小學部家長及學生

### 2020-2021 年度午膳服務事宜

本公司深感榮幸能為 貴子弟提供午膳服務，現提供有關服務之詳情，請家長細閱。

- ☑ **經驗方面：** 公司成立 40 年，一直致力提供優質、健康及環保的膳食服務，現正服務百多間中、小學，是本港最具範模的午膳供應商之一。
- ☑ **衛生方面：** 連續 16 年考獲 HACCP 及 ISO22000 食品安全認證，每個生產環節都有嚴格監控，確保衛生。
- ☑ **環保方面：** 生產講求節能減碳，源頭減廢。使用循環再用(經高溫清洗消毒)的餐盤，妥善回收廚餘和廢棄物以供再造，更將剩食捐贈慈善團體，以可持續發展為目標。
- ☑ **健康方面：** 自聘營養師除按照衛生署營養指引編制餐單外，更會為每個餐款進行熱量及鈉含量分析，積極參與改善學童飲食模式的相關工作。營養師亦會安排多項環保及健康教育活動供學生和家長參加，如講座、問答遊戲、烹飪工作坊、獎勵計劃等，以宣揚環保的訊息，培養學生健康飲食的習慣。
- ☑ **售價及配套：**
  - 每份午餐售價為港幣三十三元正 HK\$33.0。
  - 每星期供應三次原個新鮮水果予訂餐人士。(逢星期一、三及五，非訂餐天除外)
  - 在學校即場焗煮新鮮蔬菜供學生享用。(如菜芯、娃娃菜、唐生菜、白菜、小棠菜及油麥菜等)
  - 每天提供一個固定餐款外，另提供兩個餐款(A&B)供學生選擇其一，當中包括兩個餸菜，及一份主糧及一份蔬菜。每五天最少兩次提供添加全穀麥或蔬菜的穀物類。
  - 為提供多元化餐款，每天額外提供一款特式餐(N)，供指定年級學生選擇。
- ☑ **訂餐及退餐程序：**
  - 必須全月訂購，不設散訂。
  - 每月初家長將收到一份印有學生資料的餐單(姓名、班別、學號、退餐記錄及應繳金額)。
  - 付款方法：**只接受**繳費靈、便利店(OK、7-11 或 VANGO 便利店)。
  - 於指定日期前填上繳費靈交易編號或將繳費收據連同餐單右邊的訂餐表一併交回班主任，如遺失餐單請致電 24709015 申請補發。
  - 未能於指定日期內交回，將視為自動放棄訂購，**不設任何補購。**
  - 如學生因事或病請假，請家長於當日早上十時前致電 24709015 接通後按(1-1)留言錄低學校、班別、學生姓名、電話及請假日期(逾時恕未能辦理)，有關餐費會於隔月的訂購表內顯示及扣減。(例子：9 月份退餐費將會在 11 月訂餐表中扣減)
  - 如對服務有任何查詢或意見，歡迎寫在「餐單右邊」之家長留言版上，或於辦公時間內致電我們。

如有任何問題，歡迎致電客戶服務熱線 24709015。



To: All parents and students of Raimondi College Primary Section

July 2020

### **Lunch Arrangements in Academic Year 2020-2021**

Sailing Boat Luncheon Production Limited is glad to provide your child with our quality meals in this academic year. Please find below our service details for your kind perusal.

- ☑ **Experienced:** Our company has been established for over 40 years. We have been providing quality, healthy and environmentally-friendly catering services. We are currently serving meals for over a hundred local primary and secondary schools and are one of the largest catering service providers.
- ☑ **Hygienic :** We have been granted with HACCP & ISO22000 food safety certificate for 16 consecutive years. Every single production process is closely monitored.
- ☑ **Environmentally-friendly:** To be responsible for our environment and energy-saving, it is important for us to reduce waste at source as well as carbon emissions. Our meals are served in reusable trays, which undergo high-temperature cleaning and disinfection after usage. Food waste will be recycled. Unconsumed food will also be delivered to various charity organizations. Sustainable development is always our goal.
- ☑ **Healthy:** Based on “Nutritional Guidelines on Lunch for Students” of Department of Health, our menus are designed by our in-house nutritionists. On top of that, calorie & sodium content analysis will be carried out. In order to improve students’ diet and promote environmental awareness, our nutritionists will also organize different educational activities, such as health talks, Q&A sessions, cooking classes, incentive scheme etc., for students and parents to participate.
- ☑ **Prices and Lunch Arrangements:**
  - Each meal is priced at HKD33.0.
  - Fruits are offered three times a week for students who have ordered our meals (every Mon, Wed & Fri, except non-meal days).
  - Vegetables will be freshly-boiled for students at schools (such as choy sum, mini tientsin cabbage, Chinese lettuce, Chinese white cabbage, green Chinese cabbage & Indian lettuce etc.)
  - Besides the fixed meal of the day, 2 other meal choices (A&B) will be available for students to choose. The meal includes two kinds of dishes, one serving of primary grain and one serving of vegetable. Whole grain/rice with added vegetables will be served in at least 2 out of every 5 days.
  - In order to provide students with better and diversified choices, a special meal (N) will be offered to students of specific classes to choose every day.
- ☑ **Ordering and Refund Procedures:**
  - **Ordering has to be for a whole month, but not on a daily basis.**
  - At the beginning of each month, parents will receive a personalized menu (printed with student’s name, class and class number, refund record & amount payable).
  - Payment Methods: Only PPS, convenience stores (Circle K, 7-Eleven or Vango) are accepted.
  - Please return the receipt or provide the PPS transaction number together with the completed meal order form on the right side by the designated date. For any loss of menus, kindly contact us at 2470 9015 to apply for replacement.
  - Failure to return it by the specified date will be regarded as an automatic abandonment of the order **without any replenishment.**
  - For absence of students, parents have to contact us at 2470 9015 before 10:00 a.m. Once connected, please press (1-1) to leave a voice message with the school name, class, student’s full name, phone number and the date of taking leave (late application could not be accepted). The refund amount will be shown and deducted in the meal order form of the second following month (e.g. the refund amount of September will be deducted in the meal order form of November).
  - If you have any enquiry or opinion towards our services, you are welcome to leave your comments on the Parent Message Board (on the right side of menu) or call us during office hours.

For any enquiry, please contact us at Sailing Boat Luncheon Production Limited customer service hotline: 2470 9015.